

**Buy** ( vs Hold )

**PT: €3.70** ( vs €3.15 )

Changes	2020E	2021E
Revenue	-9.9%	-15.5%
EPS	NM	NM

### Key data

Ticker	EXSY IM
Price (15 June 2020)	€2.72
Upside to Price Target (%)	36.0
Market Cap (m)	112
Free Float (%)	67.9
No. of Shares (m)	41.13
1mth perf (%)	(3.8)
3mth perf (%)	73.5
12mth perf (%)	5.0
12mth high-low (€)	4 - 1

### Key financials

(In EUR M)

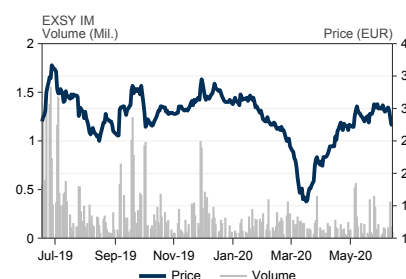
Year to Dec	2019A	2020E	2021E
Group revenue	31.6	31.6	33.6
EBITDA (rep.)	5.5	2.1	(4.7)
EBIT (rep.)	(2.88)	(5.10)	(12.25)
EPS (adj.) (c)	(0.02)	(0.10)	(0.22)
DPS (c)	0.00	0.00	0.00
Net debt/(cash)	2.8	(17)	(4.1)
ROCE (NOPAT) (%)	(1.8)	(15.5)	(36.4)
EPS (adj.) y/y (%)	(76.4)	322.0	122.2
Net debt/EBITDA	0.52	(8.2)	0.88
EV/Sales	3.5	3.7	3.8
EV/EBITDA (adj.)	20.4	56.4	(27.2)
EV/EBIT (adj.)	(177.5)	(22.7)	(10.5)
P/E (adj.)	(115.8)	(27.4)	(12.3)
Dividend yield (%)	0.0	0.0	0.0
Free CF yield (%)	(3.7)	(3.4)	(9.6)
EV/CE	3.2	3.5	3.8

Prices are as of close 15 June 2020

Completed: 15 June 2020 16:29EDT  
Disseminated: 16 June 2020 01:00EDT

All sources unless otherwise stated: Company data, FactSet, MainFirst estimates

### Share price performance (indexed)



## The Path to Lead. Upgrade to BUY.

### Summary

- Expert System unveiled the long-awaited business plan to scale up business in the US and boost global growth, building on its robust platform for AI language understanding and the strong momentum of the Artificial Intelligence market. Under the plan, Expert aims to achieve total revenues of €100m, EBITDA of €22m (32%/81% sales/EBITDA CAGR), and positive FCF of €10m in 2024. The plan will involve a net cumulative cash requirement of €30m, of which up to €25m is to be executed through a capital increase (max €20m in July).
- With the appointment of new management with a proven track record of internationally scaling up businesses, and a sound, clear strategy in place shifting towards a SaaS subscription business model away from legacy perpetual licenses/professional services, we turn positive on the equity story. The capital increase announcement should also contribute to eliminating the overhang risk on the stock. We upgrade the stock to BUY, new PT €3.70/share.

### Key Points

**The ambitious "Path to Lead" 2020-24 plan.** Expert is transitioning the business model away from perpetual licenses and professional services in favour of more predictable SaaS-recurring subscriptions, primarily targeting the US market, where almost 80% of the planned 5-year growth should come from. The company will simplify its proprietary technology to allow easier, more pervasive adoption by a wider user community, and it will provide tools and workflows to design, build, deploy and manage natural language solutions at enterprise scale focusing on 3 major verticals (Insurance, Banking, Info/Media/Publishing). The full SaaS integrated platform release is expected to be ready in March 2021. Ahead of 1Q-21, a free public cloud API will be released in July 2020, and a simplified end-to-end platform will follow in October 2020.

**Financial targets.** Company targets €100m revenues, €22m EBITDA (32%/81% sales/EBITDA CAGR) and a positive FCF generation of 10% sales in 2024. The goal for SaaS/Recurring revenues is 79% of total 2024 revenues (63% CAGR), including 52% from the US (116% CAGR), with Professional Services expected to reduce from 36% to less than 13%. To achieve this, significant investments are expected in R&D (€50m) and sales & marketing (€117m). The net cumulated cash requirement is €30m, of which up to €25m is to be executed through a capital increase (max €20m in July).

**New management team with a proven track record of business scalability.** The appointment of Walt Mayo as a new group CEO with a strong track record is a positive game-changer for the equity story. Mr Mayo led the growth of an impact venture capital firm focused on scale-up businesses, more than tripling its global market reach and developing new sources of revenue. We see his arrival as instrumental for accelerating the company's expansion in the US, as well as driving a new phase of growth globally.

**Estimate changes.** We have revised our FY20-24 estimates accordingly to the plan assumptions at the top-line and profitability levels, and incorporated positive FCF generation in 2024. We expect an inflection point of the turnover in 2H-21, following the release of the full SaaS platform in March 2021. We also priced in €20m cash-in from the capital increase to be executed in July and €3m from the one that occurred in May.

**Valuation.** We value EXSY on a blended average of a DCF (50%), an EV/Sales peer multiples valuation (40%) (profitability should remain highly dependent on the revenue growth and operating leverage over the mid-term), and recent comparable transactions in the software industry (10%). Our valuation yields a fair value per share of €3.70. A successful transition towards a SaaS model, as well as management's delivery against the plan, would lead us to remove the 20% liquidity discount we applied.

Daniele Alibrandi | +39 (02) 8546 5766 | daniele.alibrandi@mainfirst.com

Chandramouli Sriraman | +44 (20) 7478 8050 | chandramouli.sriraman@mainfirst.com

MAINFIRST does and seeks to do business with companies covered in its research reports. As a result, investors should be aware that the firm may have a conflict of interest that could affect the objectivity of this report. Investors should consider this report as only a single factor in making their investment decision.

All relevant disclosures and certifications appear on pages 17 - 20 of this report.

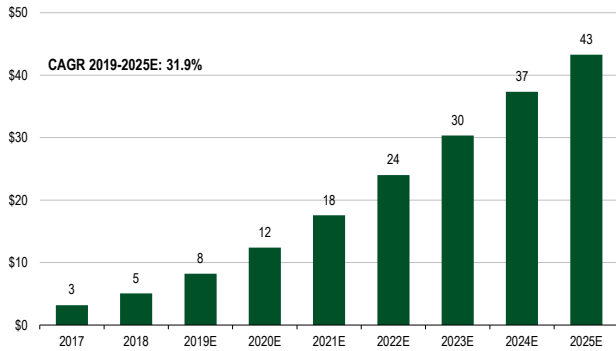
## KEY FINANCIALS AND RATIOS

YEAR TO DECEMBER (IN EUR m)	2016A	2017A	2018A	2019A	2020E	2021E	2022E	2023E
<b>PROFIT &amp; LOSS ACCOUNT</b>								
Group revenue	22.2	25.6	28.7	31.6	31.6	33.6	46.8	67.7
EBITDA (rep.)	(2.2)	1.0	4.6	5.5	2.1	(4.7)	(0.3)	8.9
EBIT (rep.)	(8.55)	(6.50)	(3.23)	(2.88)	(5.10)	(12.25)	(9.83)	(2.80)
Pre-tax results	(9)	(9)	(3)	(1)	(6)	(13)	(11)	(4)
Income tax and other items	0.58	0.35	(1)	(0)	0.41	0.91	0.74	0.25
Net result group	(8)	(8)	(4)	(1)	(5)	(12)	(10)	(3)
Minorities and other items	0	0	0	0	0	0	0	0
Net result shareholders, rep.	(8)	(8)	(4)	(1)	(5)	(12)	(10)	(3)
EPS, fully diluted (c)	(0.3)	(0.2)	(0.1)	(0.0)	(0.1)	(0.2)	(0.2)	(0.1)
Exceptionals in EBIT	(2)	(3)	(2)	(2)	0	0	0	0
<b>Profit and Loss Account (adj)</b>								
EBITDA	(2)	1.71	4.64	5.46	2.05	(5)	(0)	8.91
EBIT	(6)	(4)	(1)	(1)	(5)	(12)	(10)	(3)
Operating result (company definition)	0	0	0	0	0	0	0	0
Net result, shareholders	(6)	(5)	(2)	1.27	(5)	(12)	(10)	(3)
EPS (adj.) (c)	(0.29)	(0.23)	(0.10)	(0.02)	(0.10)	(0.22)	(0.18)	(0.06)
<b>CASH FLOW STATEMENT</b>								
EBITDA (rep.)	(2.2)	1.0	4.6	5.5	2.1	(4.7)	(0.3)	8.9
Cash interest and tax payments	(6)	(2)	(3)	(6)	(12)	(8)	(1)	10.2
Change in working capital	(2)	(3)	(3)	0.47	0.02	(1)	2.75	1.71
Other operating cash flow items	12.3	1.29	3.31	2.21	12.0	8.99	(3)	(10)
Cash flow before capex	1.93	(3)	2.14	1.86	2.18	(5)	(1)	11.1
Capital expenditure	(6)	(6)	(5)	(6)	(7)	(8)	(11)	(12)
Free cash flow	(4)	(8)	(3)	(4)	(5)	(13)	(12)	(1)
Acquisitions/Disposals/Financial assets	(0)	0.81	(0)	7.10	0	0	0	0
Dividends, minority payouts	0	0	0	0	0	0	0	0
Equity measures, other	4.42	11.2	0	6.70	24.3	0	0.00	(0)
Change in net cash	0.02	3.58	(4)	10	19.7	(13)	(12)	(1)
Net cash (debt)	(12)	(9)	(13)	(3)	17	4	(8)	(9)
<b>BALANCE SHEET</b>								
Fixed assets	21.8	19.9	20.0	18.4	17.2	17.9	18.9	19.4
Goodwill	8.62	6.01	3.42	3.42	3.42	3.42	3.42	3.42
Current Assets	35.6	36.6	34.6	47.8	67.2	54.3	43.1	40.1
t/o Inventories	0.63	0.10	0.11	0.06	0.12	0.12	0.13	0.14
t/o Trade receivables	10.6	12.5	15.9	20.4	19.9	19.8	20.5	18.5
t/a Cash and equivalents	9	11.2	7.88	21.6	41.4	28.6	16.7	15.7
Group equity	16.4	19.3	15.1	20.9	38.6	26.5	16.7	13.4
t/o Shareholders equity	16.4	19.3	15.1	20.9	38.6	26.5	16.7	13.4
Interest-bearing liabilities	21.5	20.1	20.5	24.5	24.5	24.5	24.5	24.5
Other liabilities and provisions	19.5	17.2	19.1	20.8	21.2	21.1	20.8	21.6
t/ Pension provisions	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
t/o Trade liabilities	2.70	2.22	2.81	4.25	4.24	4.14	3.85	4.64
Balance sheet total	57.4	56.5	54.7	66.2	84.4	72.2	62.0	59.5
Net Working Capital	8.49	10.3	13.2	16.3	15.8	15.8	16.8	14.0
Capital Employed (incl. Goodwill)	30.3	30.2	33.2	34.6	33.0	33.7	35.7	33.5
<b>RATIOS</b>								
Revenue y/y (%)	34.0	15.4	12.1	10.1	(0.0)	6.3	39.3	44.7
EBITDA Margin (adj.) (%)	(10)	6.68	16.2	17.3	6.50	(14)	(1)	13.2
EBIT adj margin (%)	(28.6)	(13.8)	(3.4)	(2.0)	(16.2)	(36.5)	(21.0)	(4.1)
EPS (adj.) y/y (%)	118.4	(19.2)	(56.9)	(76.4)	322.0	122.2	(18.6)	(66.3)
Working capital intensity (%)	38.2	40.3	45.9	51.4	50.0	46.9	35.9	20.8
DSOs	174	177	202	236	230	215	160	100
Inventory turnover (Days)	10.3	1.41	1.39	0.68	1.39	1.36	1.00	0.74
Net debt (cash) / EBITDA (adj.)	(5.5)	5.16	2.71	0.52	(8.2)	0.88	(27.6)	0.99
EBITDA (adj.) / Capex	(0.37)	0.29	0.85	0.92	0.31	(0.58)	(0.03)	0.73
Free CF yield (%)	(5.6)	(8.6)	(3.4)	(3.7)	(3.4)	(9.6)	(9.0)	(0.8)
Oper. FCF Yield (%)	2.4	(5.8)	(0.6)	2.0	6.3	(3.8)	(8.0)	(8.0)

## Case in 6 charts

### Artificial intelligence reaching an inflection point

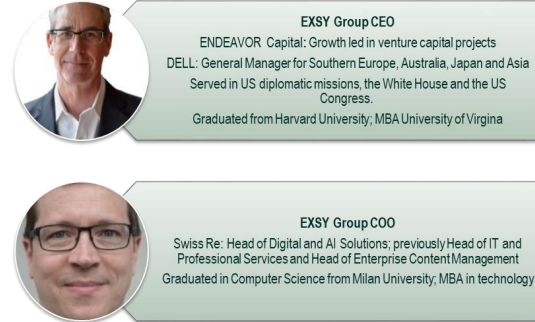
Chart 1 - Natural Language Processing (NLP) market



Source: Statista; MainFirst Research

### New management with strong track record

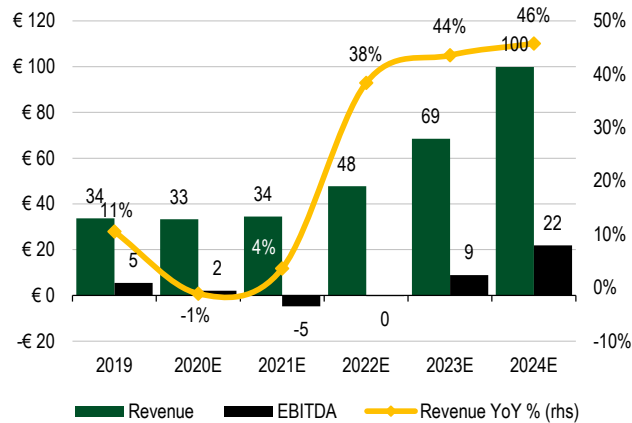
Chart 2 - New management CV



Source: MainFirst Research

### Expecting strong growth

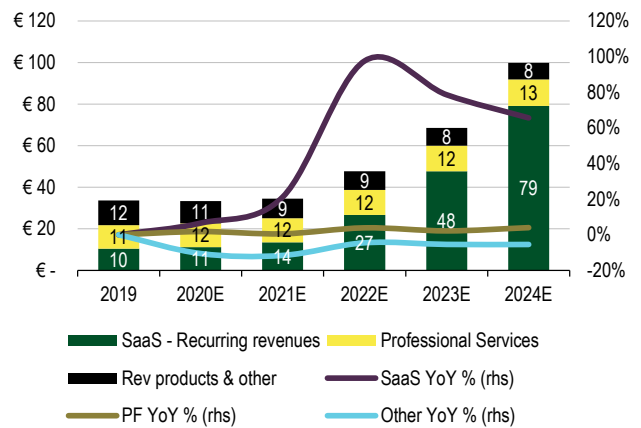
Chart 3 - Revenue and EBITDA trend (€m)



Source: MainFirst Research

### Accelerating growth towards recurring revenues

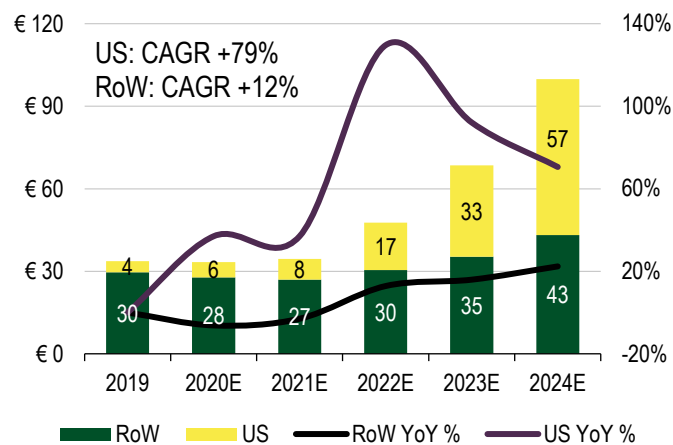
Chart 4 - Revenue breakdown by segment (k€)



Source: MainFirst Research

### Aggressive business scale up in the US

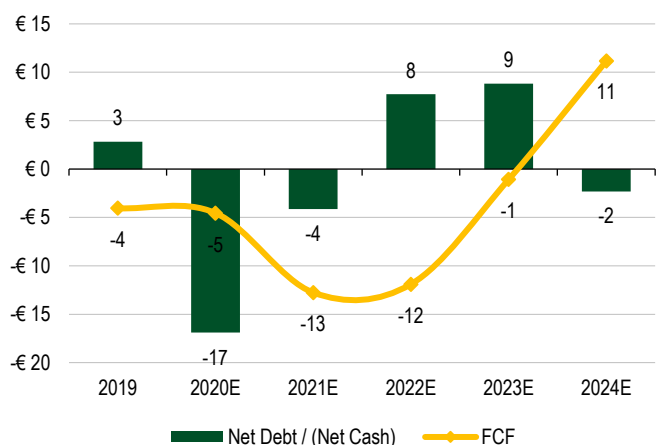
Chart 5 - Revenue breakdown by region (k€)



Source: Expert System; MainFirst Research

### Cash flow generation turning positive in 2024E

Chart 6 - Net Debt / (Net Cash)\* and FCF trend



Source: MF Research; \*assuming €20m capital increase

## A new international management team with a proven track record of business scale-up in the US

Expert System's management team has been strengthening since the beginning of 2020 with the arrivals of a new CEO and a new COO. The appointment of Walt Mayo as new Group CEO in early February, in our view, will be instrumental in accelerating the company's expansion in the US as well as driving a new phase of growth globally. Mr Mayo has a strong track-record, having more than 20 years' international experience in the go-to-market general management business execution-side of technology. He worked 15 years for Dell across various roles and accelerated the company's international growth as General Manager for Southern Europe, Australia, Japan and Asia. Afterward, Mr Mayo led the international expansion and operations for Endeavor Global, an impact venture capital firm focused on scaling up operations internationally, particularly from Europe to the US. In March, the company also hired Gabriele Donino as new Group COO. He has 15+ years of international experience in operations as well as insurance, previously being Head of Digital and AI Solutions for the multi-national reinsurer Swiss Re.

**Figure 1 - New management CV**

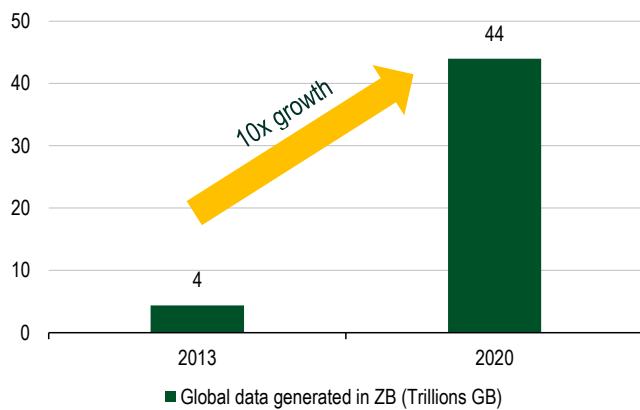


Source: MainFirst Research

## Artificial intelligence reaching the inflection point

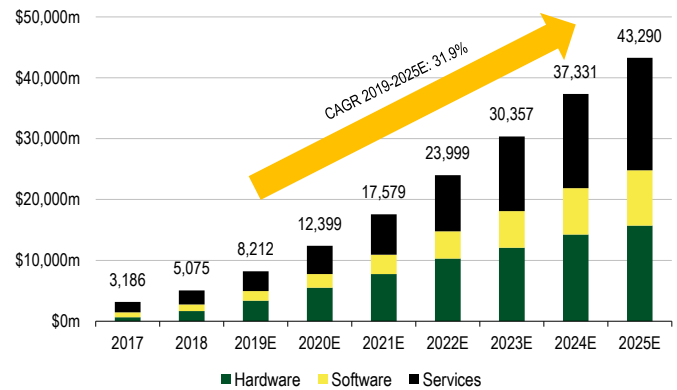
Annual data generation is expected to reach 44 trillion GB in 2020, up from just 4 trillion GB in 2013. The massive growth in the amount of unstructured data created globally is rapidly accelerating the need to manage higher complexity through faster and more accurate hardware and software, lowering the cost of computing power. This is even more urgent for enterprises, as more than 60% of global firms are sitting on 100+ terabytes of data, 80% of which is unstructured (source: Forrester), hence unusable as it is for analytics and business purposes. Up until today, most digital technologies have been applied to numerical data, rather than text. However, when considering language as another form of data, we see a large market opportunity linked to applying AI solutions related to natural language to enterprises across a broad spectrum of business challenges. The global natural language processing (NLP) market was valued at \$8.2bn in 2019, and it is expected to be worth \$43.3bn by 2025, registering a CAGR of 31.9% during 2020-2025 (source: Statista). By simplifying its proprietary technology Expert System has the opportunity to bring AI natural language solutions to scale into enterprises, becoming the reference platform in natural language problem-solving.

**Chart 7 - Annual data generation globally in ZB**



Source: EMC; EDC; MainFirst Research

**Chart 8 - Natural Language Process (NLP) estimates market**



Source: Statista; MainFirst Research

### The AI challenges

Despite the market recognition of the value of AI language solutions, we think that complexity remains a major obstacle to successful adoption at scale. The models that are emerging in language space are becoming extremely complicated and the incremental benefits provided have to be counterbalanced for the additional complexity. For instance, OpenAI recently released GPT-3, a deep-learning model for natural-language with 175 billion parameters, 100x more than the previous version, GPT-2. The current challenges across enterprises for adopting AI solutions relate to the availability of the skills and resources you need to master AI systems (ie Data scientists and Chief Data Officers are scarce and expensive) and how to balance accountability and accuracy stemming from black-box models, not mentioning the potential lack of collaboration between data, IT and business teams. All this results in high failure of AI projects: 60% of AI projects never make it to production in 2018 (Gartner source: Expert Systems presentation).

### The opportunity to become the reference platform for NLU/ NLP: How do you get a more scalable technology which enables rapid growth?

As Expert System's technology is very solid, with Cogito being the real core engine, we believe the opportunity for the company to scale its business, particularly in US, will be linked on the success around the achievement of the following key pillars:

**Technology simplification.** Expert System is prioritising the simplification of its technology by creating a design environment totally web-based and highly collaborative to fill the gap between data scientists, developers, IT, and business users. The result would be the creation of an end-to-end SaaS platform for natural language operations tailor built and providing valuable best-in-class proprietary solutions along with free relevant open-source models. The platform will provide tools and workflows to design, build, deploy, and manage natural language solutions at enterprise scale. These developments will further enable a hybrid approach that leverages a mix of natural language understanding and machine learning algorithms that speed deployment, improve performance, and reduce time and costs. We expect the technology simplification will allow easier, more pervasive adoption by a wider user community, leading to much higher end-user adoption.

**Building out repeatable use cases focusing on three core verticals.** Rather than providing undifferentiated point solutions or a complete do-it-yourself approach, the technology simplification will allow a modular approach, tailored for a few core verticals but that can be further customized for high-end value customers. We expect Expert System to focus on its three most successful verticals, namely **Insurance, Information/publishing/media, and Banking & Finance**, where large amounts of unstructured text are critical to the clientele's business processes and the peculiar economic conditions have put higher pressure on expenses and cost savings. Banking, which is seeing mounting pressure from the current low-interest-rate environment and the burden of non-performing loans, could benefit from Expert's language understanding capabilities to downsize the back-office costs; within insurance companies, the claims and underwriting workflow (a typically document-driven business made of unstructured data) could be

easily made more efficient and leaner. These factors considered, **Expert System could emerge as a structural winner from the COVID-19 economic crisis.**

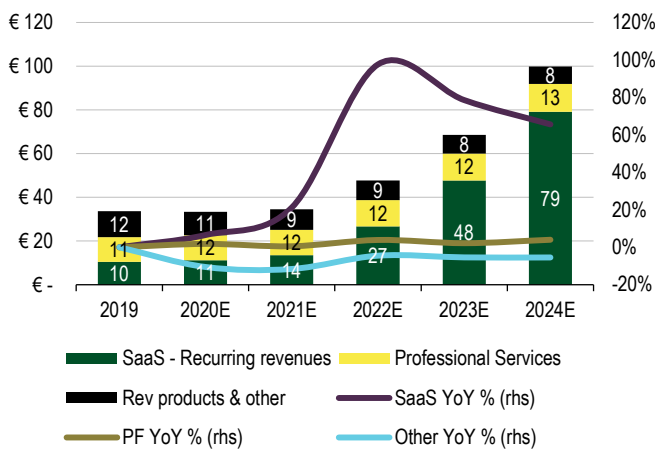
**Embedding its own technology as a natural language layer of fast-growing software companies.** Expert System sees an opportunity in offering its own technology to software companies involved in cognitive search, sales & marketing augmented insight, and point solutions that depend on language understanding in order to provide its language understanding layer in their stack. We believe this is a very interesting opportunity in the long run to become the reference engine of those software companies that have a natural language in their stack and in fact, licensing their technology in an OEM model.

**Strengthening distribution partnerships.** Historically, Expert System has provided services related to the implementation of Cogito technology. This includes the feasibility study, the development of the final architecture, and the actual implementation and customer development. Professional services accounted for 40% of turnover in 2019. By simplifying its technology and automating the lower-added value part of what the company used to deliver with professional services, Expert System should enable customers and partners/system integrators to do the last part of customisation. Expert System has intensified its links with third parties since 2019, targeting global system integrators, global consulting firms, and local mid-size players. Its training and certification program involved around 500 professionals from more than 40 companies covering more than 25 countries. We believe that times are now ripe to leverage those business relations and to strengthen its distribution capabilities. Management estimates that the development of the channel distribution will generate c.40% of the turnover by 2024 vs current 10% (c.€3m). The strengthening of the partnerships with third parties will enable it to externalize the lower added value and profitable Professional Services and to maintain them only at the high-end. This should result in a lower Professional Services business' percentage on group sales going forward.

### Accelerating the shift to recurring revenues

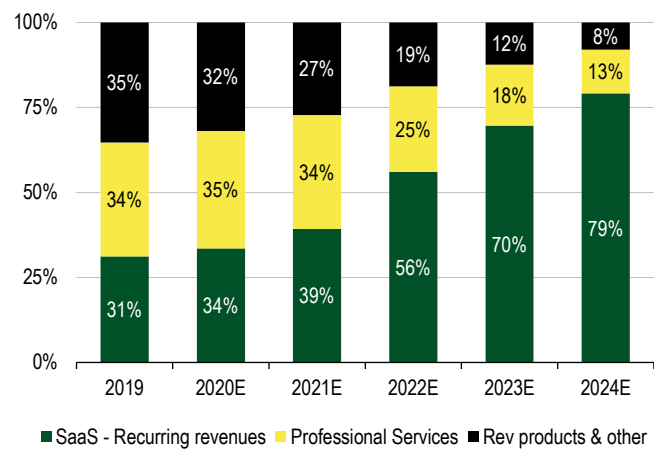
Recurring revenues accounted for 76% of total licenses and 31% of total sales in FY-19. Under the plan Expert System will accelerate its transition from the perpetual licenses model in favour of annual recurring licenses and consumption-based pricing with existing and new customers. We expect a short-term deflationary impact on revenues and a more predictable and accretive nature of these contracts over the longer term. We see 2020 as a transition year, also due to the Covid-19, and growth ramp-up in 2H-21 as the full SaaS platform release will occur in 1Q-21. As Expert System is optimising its services functions at the high-end to support the scale up the business, Professional Service revenues should fall below 20% in 2024.

**Chart 9 - Revenue breakdown by segment (k€)**



Source: Expert System; MainFirst Research

**Chart 10 - Revenue breakdown by segment (% sales)**

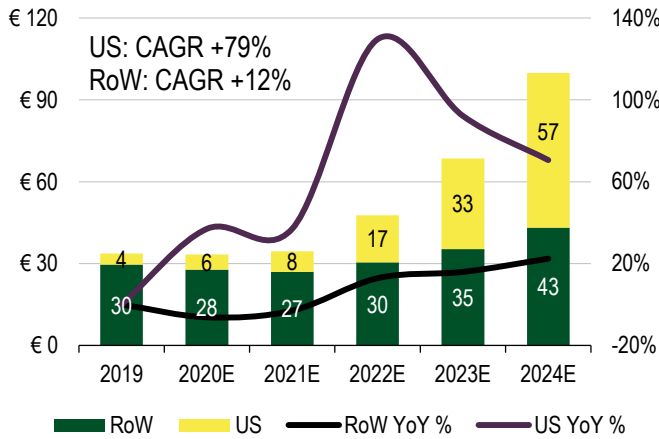


Source: Expert System; MainFirst Research

### Double down on the US market.

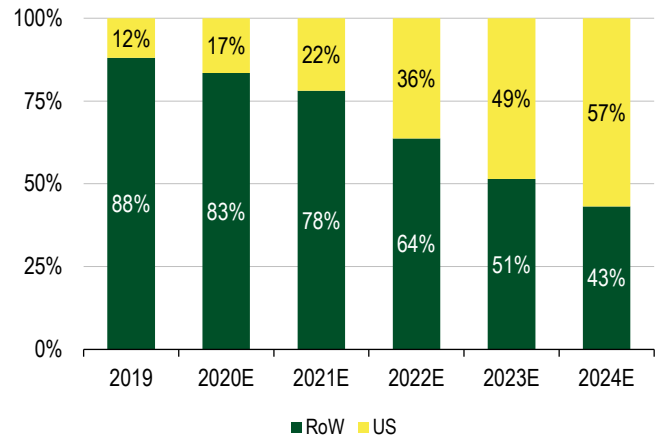
The core pillar of the new business plan announced is the scale up the business in the US. To achieve this, management will aggressively increase hiring to expand its sales and marketing capacity and customer service to take advantage of the compelling opportunities in the AI space. They also plan to focus on the key verticals of Insurance, Banking and Information/Publishing/Media.

**Chart 11 - Revenue breakdown by region (k€)**



Source: Expert System; MainFirst Research

**Chart 12 - Revenue breakdown by region (% on sales)**



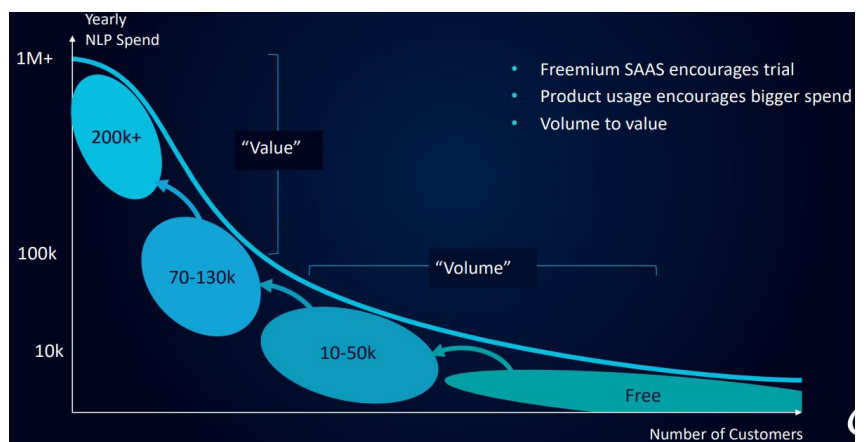
Source: Expert System; MainFirst Research

The US market should benefit from the launch of the new SaaS platform starting from 1Q-20 and is expected to almost triple its turnover in the period 2020-23. The aggressive expansion should be underpinned by the sales & marketing investment plan in the area.

### Expanding end-users to accelerate the acquisition at lower cost

From a pricing strategy point of view, Expert System aims to attract open source users and encourage trials with free SaaS access, sweetening price-points at the low-end, and creating up-selling opportunities with product usage. This should enable the firm to accelerate client wins and lower the cost to serve product qualified leads. Management is targeting a wide user community made up of 100k data scientists, 6,000+ enterprise customers, + 500 OEMs, Tier 1/2 solutions integrators. The price points will range from \$10k to \$500k+ for more sophisticated infrastructures and will be a function of consumption user/volume/functions through full enterprise.

**Figure 2 - Expert System pricing model**



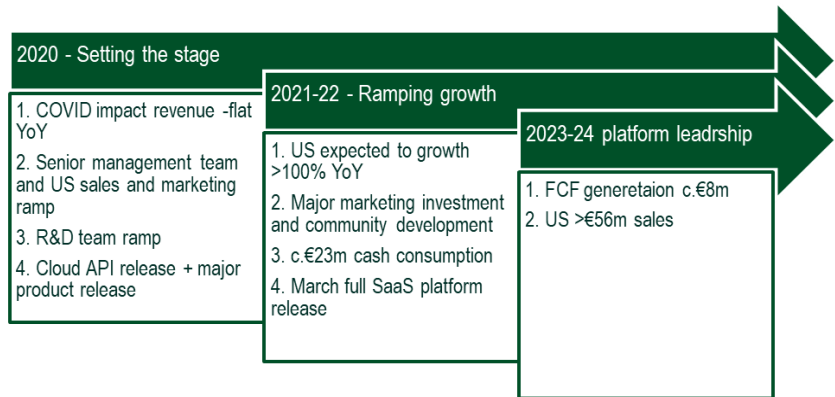
Source: Expert System

### Business Plan roadmap

The 2020-2024 "Path to Lead" Strategic Plan will be developed in three phases:

- **2020-2021**, will focus on optimising the go-to-market strategy and the new platform;
- **2022-2023**, will be characterised by high growth following the investments made in both sales and marketing (in terms of human resources and projects) and technology;
- **2024 onward**, strong increase expected in revenues and margins, generating positive cash flow.

**Figure 3 - Expert System - Business Plan Roadmap**



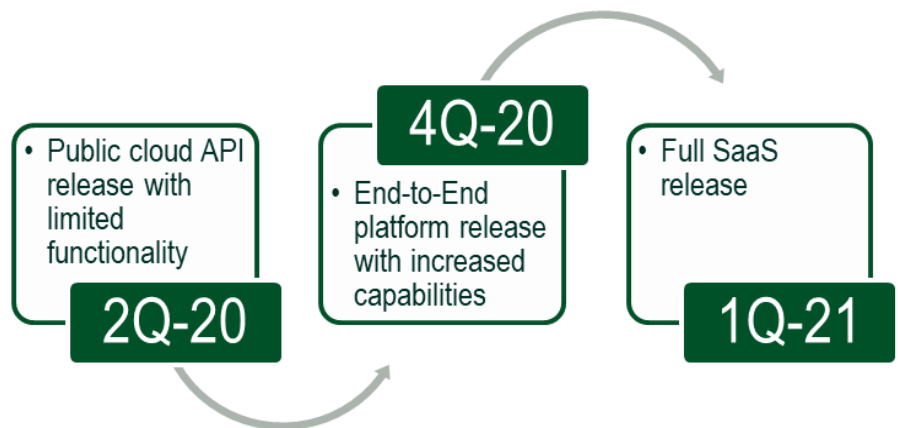
Source: Expert System; MainFirst Research

### The product pipeline: fully up and running from March 2021

The strengthening and simplification of the platform will occur through intermediate steps ending with the full SaaS platform in March 2021.

- **July 2020**: the release of a public cloud API; it should be free and with limited functionalities; it should contribute to raise awareness and facilitate the conversion while starting to expose the capability of the platform more broadly;
- **October 2020**: a major step forward with the release of an end-to-end platform environment with simplified tools and meaningful additions to its capabilities;
- **March 2021**: full SaaS integrated platform release with major step-functions implementations in terms of NLOps and HybridNL to combine proprietary and open-source approaches.

**Figure 4 - Expert System - Product pipeline**



Source: MainFirst Research



## Financial targets

Under the "Path to Lead" 2020-2024 strategic business plan, Expert System aims to achieve total revenues of €100m, EBITDA of €22m in 2024 (32% sales CAGR / 81% EBITDA CAGR), reaching a positive FCF generation of €10m in 2024. The goal for SaaS/ Recurring revenues is 79% of total 2024 revenues (63% CAGR) from 31% in 2019, including 52% from the United States (119% CAGR). As a result, Professional Services Revenues are expected to reduce their weight from the current 36% of total revenues to less than 13% in 2024.

In the table below, we show the detailed financial targets provided by Expert System.

**Table 1 - Expert System "Path to Lead" 2020-24 financial targets**

Financial Targets							
P&L & Cash Flow (figures in €mn)							
	FY-19	FY-20E	FY-21E	FY-22E	FY-23E	FY-24E	CAGR '20-24
<b>Revenues</b>	<b>33.7</b>	<b>33.3</b>	<b>34.5</b>	<b>47.7</b>	<b>68.5</b>	<b>99.9</b>	<b>32%</b>
<b>EBITDA</b>	<b>5.5</b>	<b>2.1</b>	<b>-4.8</b>	<b>-0.4</b>	<b>9.0</b>	<b>22.1</b>	<b>81%</b>
Sales & Marketing Investments	na	8.6	14.1	21.1	29.8	43.8	50%
R&D capex	-6.1	-6.5	-8.0	-10.3	-12.0	-13.2	19%
Operating Cash Flow	1.9	1.6	-4.2	1.1	10.5	24.1	97%
<b>FCF</b>	<b>-4.0</b>	<b>-5.0</b>	<b>-12.7</b>	<b>-9.8</b>	<b>-2.2</b>	<b>10.1</b>	<b>nm</b>
Revenues Drivers (figures in €mn)							
	FY-19	FY-20E	FY-21E	FY-22E	FY-23E	FY-24E	CAGR '20-24
<b>SaaS - Recurring revenues</b>	<b>10.5</b>	<b>11.2</b>	<b>13.5</b>	<b>26.7</b>	<b>47.8</b>	<b>79.1</b>	<b>63%</b>
YoY growth %	na	7%	21%	98%	79%	66%	
% on sales	31%	34%	39%	56%	70%	79%	
<b>Professional Services</b>	<b>11.3</b>	<b>11.5</b>	<b>11.6</b>	<b>12.0</b>	<b>12.3</b>	<b>12.8</b>	<b>3%</b>
YoY growth %	na	2%	1%	4%	2%	4%	
% on sales	34%	35%	34%	25%	18%	13%	
<b>Rev products &amp; other</b>	<b>11.9</b>	<b>10.6</b>	<b>9.4</b>	<b>9.0</b>	<b>8.5</b>	<b>8.0</b>	<b>-7%</b>
YoY growth %	na	-11%	-12%	-4%	-5%	-5%	
% on sales	35%	32%	27%	19%	12%	8%	
<b>USA</b>	<b>4.0</b>	<b>5.5</b>	<b>7.5</b>	<b>17.3</b>	<b>33.3</b>	<b>56.7</b>	<b>79%</b>
YoY growth %	na	37%	37%	130%	92%	71%	
% on sales	12%	17%	22%	36%	49%	57%	
<b>RoW</b>	<b>29.6</b>	<b>27.8</b>	<b>27.0</b>	<b>30.4</b>	<b>35.3</b>	<b>43.2</b>	<b>12%</b>
YoY growth %	na	-6%	-3%	13%	16%	22%	
% on sales	88%	83%	78%	64%	51%	43%	
Other operating metrics							
	FY-19	FY-20E	FY-21E	FY-22E	FY-23E	FY-24E	
Revenue per employee (€k)	139	114	101	122	156	201	
Implied n. of employees	242	292	342	391	439	497	
Cloud Community Customers (EOP)	na	6	62	220	496	890	
Customer Acquisition costs (CAC) Payback	na	na	18	15	14	12	
Sales on total S&M Spend (%)	na	76%	67%	61%	59%	53%	

Source: Expert System; MainFirst Research

## Financing plan

The 2020-24 plan will involve net accumulated cash requirements of €30m, which will be raised through various financial instruments, including a **capital increase for a maximum of €25m** to be proposed at the next Shareholders' Meeting on June 26. The BoD aims to partially execute the proxy for up to €20m by July 2020 through:

- Right issue offer of up to €8m;
- Private Placement of up to €12m;

We expect the remaining €5m to be executed as needed at some point later during the plan.

Expert System's BoD also resolved on the following approvals:

- The **'2020-2023 Stock Grant Plan'** for up to 3.2m ordinary shares free of charge (at a ratio of 1:1), to reward employees and ensure that the interests of staff are aligned with those of shareholders over the medium to long term (7% dilution on share capital as of the approval date);
- The **'2020-2023 Stock Option Plan'** for up to 1.8m nominal non-transferrable option rights conditional on subscribing of Expert System ordinary shares (at a ratio of 1:1). The entitlement to the option rights will be subject to the achievement of specific business performance and personal objectives set periodically for each beneficiary.

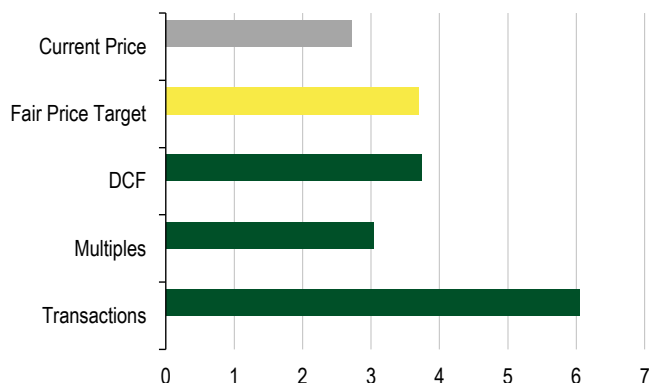
We acknowledge that back in May the company added two investors, Indaco Venture Partners SGR and Invesco, through the issue of 1.11m shares at €2.7 per share, resulting in gross proceeds of €3m.

## Valuation

Our valuation yields a new PT of €3.70/share, obtained as a blended average of a DCF (50% weight), a relative valuation (40% weight) based on EV/Sales peer group multiples (as the profitability should remain highly dependent on the revenue growth and operating leverage over the short-term) and take-out multiples (10% weight). We lowered the weight of the comparable transactions' multiples methodology from 20% to 10% as we believe that the new management team will be focused on successfully executing the plan and transitioning the business towards a SaaS model, hence reducing the speculative appeal on the stock over the short term. We are including the following changes to our DCF be consistent with the new macro context: 3% risk-free rate (vs 2% previously) to take into account recent volatility; ERP increased by 50bps to 6.0% from 5.5%; a rebalanced leverage structure.

We still apply a 20% discount to our valuation to account for the company size and awareness. Higher visibility on the successful transition towards a subscription model, as well as management's delivery against the plan, would lead us to remove the discount.

**Chart 13 - Expert System - Target Price**



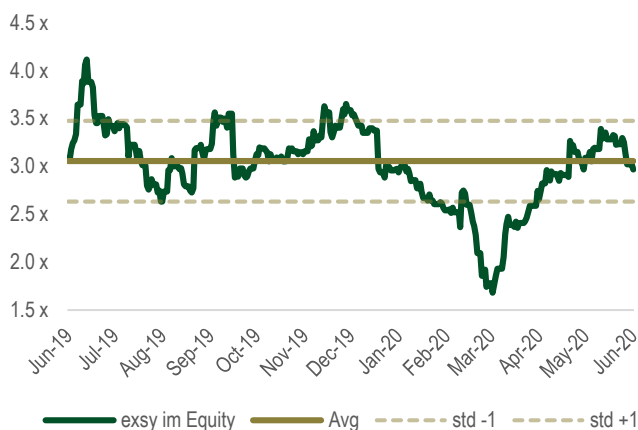
Source: MF Estimates

**Table 2 - Expert System - Valuation summary**

	2020E	2021E	2022E	Weight	W. AVG
DCF valuation (WACC @ 7.2%, g @ 3.5%)	4.7			50%	4.7
Multiples	3.9	3.5	3.9	40%	3.8
Transaction multiples	6.7	6.8	9.2	10%	7.6
<b>Fair value per share (Eu)</b>	<b>5.1</b>	<b>5.1</b>	<b>6.6</b>		<b>4.6</b>
Liquidity discount					20%
<b>Fair value per share (Eu) - adjusted</b>					<b>3.70</b>
Last closing share price					2.72
Upside/(Downside)					36%

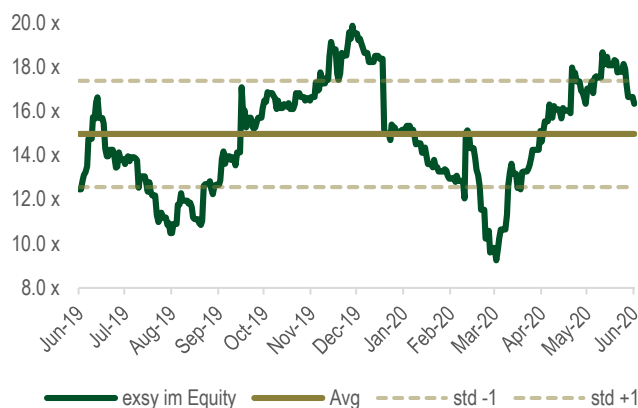
Source: MainFirst estimates

**Chart 14 - Expert System - FY-2 EV/Sales over 1 year**



Source: Bloomberg

**Chart 15 - Expert System - FY-2 EV/EBITDA over 1 year**



Source: Bloomberg

### Key risks to Rating and Price Target

**On the downside:** the execution risk on the business model migration, potentially leading to a slower-than-expected shift from legacy business to subscriptions affecting top-line growth and business scalability; a poor delivery against the financial targets of the plan outlined; the intensified competition undermining the expansion in US from other SW companies catching up on NLU/NLP capabilities;

**On the upside:** a faster-than-expected shift to subscriptions; delivery on key-metrics; outstanding hiring in M&S and R&D; further actions to focalize the business on the SaaS model; a potential takeover from a larger SW company or PE stake-building.

**Table 3 - Peer Group Multiples**

	HQ	MC (EU mn)	EV/Sales			EV/EBITDA			EV/EBIT			PE		
			2020E	2021E	2022E	2020E	2021E	2022E	2020E	2021E	2022E	2020E	2021E	2022E
<b>Export System @ our target price</b>	IT	113.1	5.3 x	5.3 x	4.1 x	nm	nm	nm	nm	nm	nm	nm	nm	nm
<b>Export System @ our estimates</b>	IT	113.1	3.7 x	3.9 x	3.1 x	nm	nm	nm	nm	nm	nm	nm	nm	nm
<b>Large Tech Conglomerates</b>														
MICROSOFT CORP	US	1,267,101	9.7 x	8.7 x	7.2 x	20.9 x	19.1 x	16.8 x	26.0 x	24.1 x	21.5 x	33.0 x	30.2 x	26.5 x
ALPHABET INC-A	US	858,474	6.3 x	5.2 x	4.4 x	15.0 x	12.0 x	10.5 x	24.8 x	19.5 x	17.5 x	26.6 x	20.8 x	17.1 x
AMAZON.COM INC	US	1,129,757	3.8 x	3.2 x	2.7 x	28.7 x	20.9 x	16.8 x	118.6 x	59.2 x	39.1 x	77.2 x	48.9 x	35.4 x
IBM	US	96,336	2.3 x	2.2 x	2.2 x	9.3 x	8.6 x	9.5 x	14.7 x	12.5 x	11.8 x	10.9 x	9.8 x	9.3 x
SALESFORCE.COM	US	140,418	9.0 x	7.6 x	6.5 x	30.7 x	25.9 x	21.9 x	54.2 x	46.2 x	36.8 x	60.4 x	58.5 x	48.5 x
<b>Median</b>			<b>6.3 x</b>	<b>5.2 x</b>	<b>4.4 x</b>	<b>20.9 x</b>	<b>19.1 x</b>	<b>16.8 x</b>	<b>26.0 x</b>	<b>24.1 x</b>	<b>21.5 x</b>	<b>33.0 x</b>	<b>30.2 x</b>	<b>26.5 x</b>
<b>Average</b>			<b>6.2 x</b>	<b>5.4 x</b>	<b>4.6 x</b>	<b>20.9 x</b>	<b>17.3 x</b>	<b>15.1 x</b>	<b>47.7 x</b>	<b>32.3 x</b>	<b>25.3 x</b>	<b>41.6 x</b>	<b>33.7 x</b>	<b>27.4 x</b>
<b>Big Data Analytics, Language understanding, Search and Info Management</b>														
NUANCE COMMUNICA	US	5,665	5.3 x	5.2 x	5.0 x	21.5 x	21.6 x	17.3 x				28.4 x	26.0 x	23.4 x
OPEN TEXT CORP	CA	10,124	4.7 x	4.3 x	4.3 x	12.9 x	11.3 x	10.7 x	14.1 x	11.9 x		15.5 x	13.7 x	12.9 x
TREND MICRO INC	JN	7,097	4.0 x	3.8 x	3.7 x	13.5 x	12.8 x	12.2 x	17.7 x	16.4 x	16.2 x	29.3 x	26.1 x	25.4 x
VERINT SYSTEMS	US	2,512	2.5 x	2.6 x	2.4 x	9.8 x	10.4 x	9.0 x				12.0 x	13.6 x	11.6 x
SPLUNK INC	US	25,292	12.3 x	11.8 x	9.4 x	74.4 x			87.4 x		121.3 x	95.5 x		183.8 x
TERADATA CORP	US	2,042	1.4 x	1.4 x	1.3 x	8.1 x	6.7 x	6.5 x	17.4 x	11.9 x	11.3 x	21.7 x	15.7 x	12.0 x
COMMVAULT SYSTEM	US	1,594	2.2 x	2.3 x	2.2 x	12.9 x	16.9 x	15.2 x	18.4 x	16.9 x		25.5 x	33.5 x	28.0 x
MICRO FOCUS INTL	GB	1,658	2.1 x	2.2 x	2.3 x	5.6 x	5.9 x	5.9 x	6.1 x	6.3 x	6.2 x	3.5 x	3.7 x	3.6 x
EPAM SYSTEMS INC	US	11,637	4.8 x	4.0 x	3.3 x	26.1 x	21.2 x	17.2 x	29.2 x	22.3 x	17.2 x	42.6 x	33.4 x	27.4 x
BLUE PRISM GROUP	GB	1,210	7.1 x	5.2 x	4.0 x									
ELASTIC NV	US	6,157	15.7 x	12.3 x	9.7 x									
<b>Median</b>			<b>4.7 x</b>	<b>4.0 x</b>	<b>3.7 x</b>	<b>12.9 x</b>	<b>12.8 x</b>	<b>13.7 x</b>	<b>17.7 x</b>	<b>14.1 x</b>	<b>16.2 x</b>	<b>25.5 x</b>	<b>20.8 x</b>	<b>23.4 x</b>
<b>Average</b>			<b>5.6 x</b>	<b>5.0 x</b>	<b>4.3 x</b>	<b>20.5 x</b>	<b>13.3 x</b>	<b>11.8 x</b>	<b>27.2 x</b>	<b>14.3 x</b>	<b>34.4 x</b>	<b>30.5 x</b>	<b>20.7 x</b>	<b>36.5 x</b>

Source: Bloomberg

## Financial Estimates

### Change in Estimates

Following the new business plan announcement, we have revised our FY20-24 estimates to incorporate the following:

**Revenues:** we set our top-line assumptions in line with the company expectations. We now model +33% Net Revenue CAGR over the period 2020-24, to reach €99m in 2024. We expect flat revenue growth in FY20 and mid-single-digit in FY21, with growth more second-half weighted. Once the transition to the SaaS and the implementation of the organisation is completed, growth should start to kick in more meaningfully from 2022. We expect almost 80% of growth coming from US market over the 5 year plan.

**EBITDA:** we expect EBITDA to reach a thorough in 1H-21 and start bottoming out in 2H-21, due to better cost absorption of marketing & sales and R&D costs rump-up. We forecast c.€22m EBITDA in 2024, in line with the plan.

**FCF:** we are modeling negative FCF generation until 2024, with an improvement from 2022 thanks to better profitability and WC management. We estimate the full capitalisation of the €50m R&D costs over the 5 year plan. We expect a cumulated €3m WC inflow in FY20-24 thanks to a significant improvement of the receivable trend as a result of a shift towards a SaaS recurring license revenue model that should have a positive impact on the DSO.

**Net Financial Position:** we priced in €23m cash inflow from the capital increase of May (€3m) and the upcoming one in July (€20m). We refrain to include the remaining €5m already announced that should be executed at some point in the business plan time horizon. We estimated a Net Financial Position to worsen until 2023 and finally improving in the last year of the plan, landing to around a cash position of c.€2m thanks to the improved profitability and strong cash flow generation;

**NOSH and diluting instruments:** we included the diluting effect of: 1/ c.1.1m shares related to the €3m capital raise of May, and 2/ c.7.6m potential new shares related to the €20m capital raise in July. Due to the difficulty of predicting the execution subscription price of the upcoming capital increase, this has been estimated as the mid-point of the range c.7.4m - c.8.0m shares obtained simulating different discounts vs the TERP. The two additions would bring the total NOSH at around 48.8m. We also priced in 5m more of diluting financial instruments, namely 3.2m stock grants and 1.8m stock options.

**Table 4 - Expert System - MF Change in Estimates**

	New Estimates					Old Estimates				
	2020E	2021E	2022E	2023E	2024E	2020E	2021E	2022E	2023E	2024E
<b>Net revenues</b>	<b>31.6</b>	<b>33.6</b>	<b>46.8</b>	<b>67.7</b>	<b>99.1</b>	<b>35.1</b>	<b>39.7</b>	<b>45.3</b>	<b>50.4</b>	<b>55.8</b>
YoY % chg	0%	6%	39%	45%	46%	11%	13%	14%	11%	11%
Own work capitalised	6.3	7.8	10.8	11.9	13.1	5.6	6.3	7.2	8.0	8.8
Other revenues and income	1.6	0.9	0.9	0.8	0.7	1.8	1.6	1.4	1.5	1.5
<b>Value of production</b>	<b>39.5</b>	<b>42.3</b>	<b>58.5</b>	<b>80.4</b>	<b>112.9</b>	<b>42.5</b>	<b>47.6</b>	<b>53.9</b>	<b>59.9</b>	<b>66.1</b>
Total operating costs	(37.4)	(47.0)	(58.8)	(71.5)	(91.0)	(36.4)	(40.6)	(45.7)	(50.7)	(55.5)
<b>EBITDA</b>	<b>2.1</b>	<b>(4.7)</b>	<b>(0.3)</b>	<b>8.9</b>	<b>21.9</b>	<b>6.0</b>	<b>7.0</b>	<b>8.2</b>	<b>9.2</b>	<b>10.6</b>
Margin %	6.5%	-14.1%	-0.6%	13.2%	22.1%	17.2%	17.7%	18.0%	18.3%	19.0%
D&A and writedowns	(7.2)	(7.5)	(9.5)	(11.7)	(14.1)	(5.7)	(6.4)	(7.1)	(7.8)	(8.5)
<b>EBIT</b>	<b>(5.1)</b>	<b>(12.2)</b>	<b>(9.8)</b>	<b>(2.8)</b>	<b>7.9</b>	<b>0.3</b>	<b>0.7</b>	<b>1.0</b>	<b>1.4</b>	<b>2.1</b>
Margin %	-16.2%	-36.5%	-21.0%	-4.1%	7.9%	1.0%	1.7%	2.3%	2.8%	3.7%
Financial results	(0.8)	(0.8)	(0.8)	(0.8)	(0.8)	(0.6)	(0.6)	(0.6)	(0.6)	(0.6)
<b>EBT</b>	<b>(5.9)</b>	<b>(13.0)</b>	<b>(10.6)</b>	<b>(3.6)</b>	<b>7.1</b>	<b>(0.2)</b>	<b>0.1</b>	<b>0.4</b>	<b>0.8</b>	<b>1.5</b>
Taxes	0.4	0.9	0.7	0.2	1.8	0.2	(0.0)	(0.1)	(0.1)	(0.3)
<b>Net Income</b>	<b>(5.4)</b>	<b>(12.1)</b>	<b>(9.9)</b>	<b>(3.3)</b>	<b>8.9</b>	<b>(0.0)</b>	<b>0.1</b>	<b>0.4</b>	<b>0.7</b>	<b>1.2</b>
Margin %	-17.2%	-36.0%	-21.0%	-4.9%	8.9%	0%	0%	1%	1%	2%
<b>Operating Cash Flow</b>	<b>2.2</b>	<b>(4.6)</b>	<b>(1.3)</b>	<b>11.1</b>	<b>24.6</b>	<b>5.3</b>	<b>5.8</b>	<b>6.8</b>	<b>7.9</b>	<b>9.3</b>
<b>FCF</b>	<b>(4.5)</b>	<b>(12.8)</b>	<b>(11.9)</b>	<b>(1.1)</b>	<b>11.2</b>	<b>(1.6)</b>	<b>(1.1)</b>	<b>0.7</b>	<b>1.3</b>	<b>2.0</b>
<b>Net Debt / (Cash)</b>	<b>(16.9)</b>	<b>(4.1)</b>	<b>7.7</b>	<b>8.8</b>	<b>(2.3)</b>	<b>1.2</b>	<b>2.3</b>	<b>1.6</b>	<b>0.3</b>	<b>(1.7)</b>

Source: MF Estimates

**New Estimates**
**Table 5 - Expert System - P&L**

	2018	2019	2020E	2021E	2022E	2023E	2024E
<b>Sales and service revenues</b>	<b>28.7</b>	<b>31.7</b>	<b>31.6</b>	<b>33.6</b>	<b>46.8</b>	<b>67.7</b>	<b>99.1</b>
% y/y growth	10%	10%	0%	6%	39%	45%	46%
Changes in contract work in progress	0.0	-0.1	0.0	0.0	0.0	0.0	0.0
% revenue	0%	0%	0%	0%	0%	0%	0%
<b>Net Revenue, excl. changes in inventories</b>	<b>28.7</b>	<b>31.6</b>	<b>31.6</b>	<b>33.6</b>	<b>46.8</b>	<b>67.7</b>	<b>99.1</b>
% y/y growth	12%	10%	0%	6%	39%	45%	46%
Own work capitalised	5.0	6.1	6.3	7.8	10.8	11.9	13.1
% net revenue	18%	19%	20%	23%	23%	18%	13%
Other revenues and income	1.8	2.1	1.6	0.9	0.9	0.8	0.7
% net revenue	6%	7%	5%	3%	2%	1%	1%
<b>Total value of production</b>	<b>35.5</b>	<b>39.7</b>	<b>39.5</b>	<b>42.3</b>	<b>58.5</b>	<b>80.4</b>	<b>112.9</b>
% yoy growth	8%	12%	-1%	7%	38%	37%	40%
Raw materials, consumables and goods for resale	1.8	2.2	1.9	2.0	2.0	2.0	2.0
% net revenue	6%	7%	6%	6%	4%	3%	2%
Cost of services	8.8	9.1	9.8	10.1	10.4	11.2	13.1
% net revenue	31%	29%	31%	30%	22%	17%	13%
Use of third-party assets	1.4	1.5	1.7	1.7	1.9	2.0	2.0
% net revenue	5%	5%	6%	5%	4%	3%	2%
Personnel costs	18.6	18.8	23.7	32.9	44.0	55.5	72.9
% net revenue	65%	59%	75%	98%	94%	82%	74%
Provisions for risks	0.0	0.0	0.0	0.0	0.0	0.0	0.0
% net revenue	0%	0%	0%	0%	0%	0%	0%
Sundry operating expenses	0.3	0.0	0.3	0.3	0.5	0.7	1.0
% net revenue	1%	0%	1%	1%	1%	1%	1%
<b>EBITDA</b>	<b>4.6</b>	<b>5.5</b>	<b>2.1</b>	<b>-4.7</b>	<b>-0.3</b>	<b>8.9</b>	<b>21.9</b>
% margin	16.2%	17.3%	6.5%	-14.1%	-0.6%	13.2%	22.1%
Amortisation, depreciation and write-downs	7.9	8.3	7.2	7.5	9.5	11.7	14.1
% net revenue	0.3	0.3	0.2	0.2	0.2	0.2	0.1
<b>EBIT</b>	<b>-3.2</b>	<b>-2.9</b>	<b>-5.1</b>	<b>-12.2</b>	<b>-9.8</b>	<b>-2.8</b>	<b>7.9</b>
% margin	-11.2%	-9.1%	-16.2%	-36.5%	-21.0%	-4.1%	7.9%
Financial income and expenses	0.1	0.0	-0.8	-0.8	-0.8	-0.8	-0.8
Income from equity investments	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Value adjustments of financial assets and liabilities	0.0	2.3	0.0	0.0	0.0	0.0	0.0
Extraordinary income and expenses	0.0	0.0	0.0	0.0	0.0	0.0	0.0
<b>Pre-tax profit</b>	<b>-3.1</b>	<b>-0.8</b>	<b>-5.9</b>	<b>-13.0</b>	<b>-10.6</b>	<b>-3.6</b>	<b>7.1</b>
Income taxes	-0.6	-0.2	0.4	0.9	0.7	0.2	1.8
% tax rate	-21%	-26%	7%	7%	7%	7%	-25%
<b>Net income</b>	<b>-3.8</b>	<b>-1.0</b>	<b>-5.4</b>	<b>-12.1</b>	<b>-9.9</b>	<b>-3.3</b>	<b>8.9</b>
Minority interests	0.0	0.0	0.0	0.0	0.0	0.0	0.0
<b>Net income attributable to shareholders</b>	<b>-3.8</b>	<b>-1.0</b>	<b>-5.4</b>	<b>-12.1</b>	<b>-9.9</b>	<b>-3.3</b>	<b>8.9</b>
% margin	-0.1	0.0	-0.2	-0.4	-0.2	0.0	0.1
Ordinary shares	35.9	39.9	48.8	48.8	48.8	48.8	48.8
<b>Earnings per share</b>	<b>-0.105</b>	<b>-0.025</b>	<b>-0.112</b>	<b>-0.248</b>	<b>-0.202</b>	<b>-0.068</b>	<b>0.182</b>
Diluting fin. Instruments	2.1	1.9	6.1	6.1	6.1	6.1	6.1
<b>Earnings per share - Diluted</b>	<b>-0.100</b>	<b>-0.023</b>	<b>-0.099</b>	<b>-0.220</b>	<b>-0.179</b>	<b>-0.060</b>	<b>0.161</b>
Adjusted Earnings per share - Diluted	-0.100	0.030	-0.099	-0.220	-0.179	-0.060	0.161

Source: MF Estimates

**Table 6 - Expert System - Cash Flow Statement**

	2018	2019	2020E	2021E	2022E	2023E	2024E
Profit for the year	-3.781	-0.983	-5.445	-12.101	-9.851	-3.318	8.868
Portion of amortisation	7.867	8.337	7.157	7.526	9.547	11.712	14.072
Other	0.604	-2.413	0.000	0.000	0.000	0.000	0.000
Changes in net working capital	-2.547	-3.083	0.468	0.017	-1.023	2.749	1.706
o/w change in trade receivables	-3.511	-4.573	0.535	0.121	-0.723	1.967	-0.458
o/w change in other short-term receivables	0.856	0.000	0.000	0.000	0.000	0.000	0.000
o/w change in inventories	-0.010	0.051	-0.062	-0.004	-0.004	-0.008	0.013
o/w change in short-term payables	0.119	1.439	-0.005	-0.100	-0.296	0.790	2.151
<b>Cash flow generated by operations (a)</b>	<b>2.143</b>	<b>1.857</b>	<b>2.180</b>	<b>-4.558</b>	<b>-1.326</b>	<b>11.143</b>	<b>24.646</b>
Net change tangible and intangible fixed assets	-5.488	-5.904	-6.727	-8.200	-10.570	-12.224	-13.482
Net change financial fixed assets	-0.418	0.000	0.000	0.000	0.000	0.000	0.000
Disposals / (Acquisitions)	0.000	7.098	0.000	0.000	0.000	0.000	0.000
<b>Cash flow from investing activities (b)</b>	<b>-5.906</b>	<b>1.194</b>	<b>-6.727</b>	<b>-8.200</b>	<b>-10.570</b>	<b>-12.224</b>	<b>-13.482</b>
<b>Free cash flow</b>	<b>-3.345</b>	<b>-4.047</b>	<b>-4.547</b>	<b>-12.758</b>	<b>-11.896</b>	<b>-1.081</b>	<b>11.164</b>
M/L term financing reimbursement	-5.376	0.000	0.000	0.000	0.000	0.000	0.000
Financing acquisition	5.787	0.000	0.000	0.000	0.000	0.000	0.000
Bonds issue	0.000	5.000	0.000	0.000	0.000	0.000	0.000
Changes shareholders'equity reserve	0.000	7.000	23.000	0.000	0.000	0.000	0.000
<b>Cash flow from financing activities (c)</b>	<b>0.412</b>	<b>12.000</b>	<b>23.000</b>	<b>0.000</b>	<b>0.000</b>	<b>0.000</b>	<b>0.000</b>
<b>Net increase/(decrease) in cash and cash equiva</b>	<b>-3.352</b>	<b>15.051</b>	<b>18.453</b>	<b>-12.758</b>	<b>-11.896</b>	<b>-1.081</b>	<b>11.164</b>
Cash and cash equivalents at start of year	11.235	7.883	22.934	41.387	28.629	16.732	15.651
Cash and cash equivalents at year end	7.883	22.934	41.387	28.629	16.732	15.651	26.816

Source: MF Estimates

**Table 7 - Expert System - Balance Sheet (€m)**

	2018	2019	2020E	2021E	2022E	2023E	2024E
Trade receivables	15.873	20.447	19.912	19.792	20.515	18.548	19.005
Inventories and work in progress	0.109	0.059	0.121	0.125	0.128	0.137	0.124
Trade payables	2.808	4.247	4.242	4.142	3.847	4.637	6.788
<b>Total trade working capital used</b>	<b>13.175</b>	<b>16.258</b>	<b>15.791</b>	<b>15.774</b>	<b>16.797</b>	<b>14.048</b>	<b>12.342</b>
Tangible assets	0.715	0.702	0.812	0.947	1.040	1.176	1.275
Intangible assets	14.734	13.092	11.833	12.372	13.302	13.678	12.989
Financial assets	1.232	1.232	1.232	1.232	1.232	1.232	1.232
Total fixed asset	16.681	15.026	13.878	14.551	15.574	16.086	15.496
Other current assets/(liabilities)	-1.927	-6.934	-7.872	-7.872	-7.872	-7.872	-7.872
Other non current assets/(liabilities)	1.879	1.750	2.260	2.260	2.260	2.260	2.260
Employees' severance indemnity	-2.143	-2.312	-2.312	-2.312	-2.312	-2.312	-2.312
<b>Total Net Invested Capital</b>	<b>27.665</b>	<b>23.788</b>	<b>21.744</b>	<b>22.401</b>	<b>24.447</b>	<b>22.209</b>	<b>19.913</b>
Net Financial Position	12.587	2.834	-16.905	-4.147	7.749	8.830	-2.334
Shareholders' Group Equity	15.077	20.954	38.649	26.548	16.698	13.380	22.247
Minority interests	0.000	0.000	0.000	0.000	0.000	0.000	0.000
<b>Net Debt/(Net Cash) and equity</b>	<b>27.665</b>	<b>23.788</b>	<b>21.744</b>	<b>22.401</b>	<b>24.447</b>	<b>22.209</b>	<b>19.913</b>

Source: MF Estimates

## Company Snapshot

### Investment case summary

Expert System benefits from the secular growth trend in the digitalization affecting almost all sectors, particularly those with mounting pressure to downsize back-office costs and utilize artificial intelligence. Following a successful capital increase in 2019, adding three well-respected businessmen as shareholders, the company appointed a new international management team with a strong track record of business scale-up, particularly in US. A new ambitious 5-year business plan has been presented in June 2020, providing visibility on the path that should lead the business shifting from a perpetual license to a SaaS subscription-based model, leading to a higher proportion of recurring revenues and higher profitability longer term.

### Target price methodology

Our target price is based on a weighted average of the following methodologies:

- 50% DCF (Risk free rate 3.5%; terminal growth of 3.5% and WACC of 7.2%)
- 40% relative valuation
- 10% take out multiples

### Risk to our valuation and rating

- Execution risk on the model migration (-)
- A slower-than-expected shift from legacy business to subscriptions affecting top-line growth and business scalability (-)
- Intensified competition undermining the expansion in US (-)
- Poor delivery against the financial targets of the plan (-)
- A faster-than-expected shift to subscriptions and delivery on key-performance indicators (+)
- Outstanding hiring in M&S and R&D (+)
- Further actions to focalize the business on the SaaS model (+)
- Potential takeover from a larger SW company or PE stakebuilding (+)

### Key dates

- 26 / 29 June: Extraordinary Shareholders' Meeting
- 28 September: 1H-20 Results

### Company description

Founded in Bologna in 1989, Expert System is an Italian-established player specialising in developing cognitive computing and text analytics software based on artificial intelligence (AI) algorithms since 2000. EXSY's flagship product is called Cogito. Since the IPO in 2014, EXSY has raised around €32m through various capital increases. The company delivered a solid low double digits revenue CAGR in 2014-19, driven by c.10% organic growth. The company has appointed a new American Group CEO in February 2020 and presented the "Path to Lead" 2020-24 Plan in June 2020.

### Key products, clients and end markets

The company's flagship product is called Cogito, a cognitive technology that is able to simulate the human ability of reading and fully understanding the language. Cogito has been recognised in Gartner's 2019 Magic Quadrant for the third year in a row and a leading AI text analytics platform in 2018 by Forrester. The clientele is diversified across sectors including Banking & Insurance, Media & Publishing, Oil & Gas, Life Science & Pharma, Industrials & Utilities and various Government agencies.

### Key shareholders

- Ergo Srl (9.7%)
- Marco Varone (7.7%)
- Stefano Spaggiari (7.7%)
- Paolo Lombardi (7.0%)
- Free float (67.9%)

### Senior management

- President and CTO: Marco Varone
- Founder and CEO Italy: Stefano Spaggiari
- Group CEO: Walt Mayo
- Group COO: Gabriele Donino
- Group CFO: Valentina Biscotti
- Executive VP Europe: Claudio Palmolungo
- CEO EXSY USA: Louis Andre

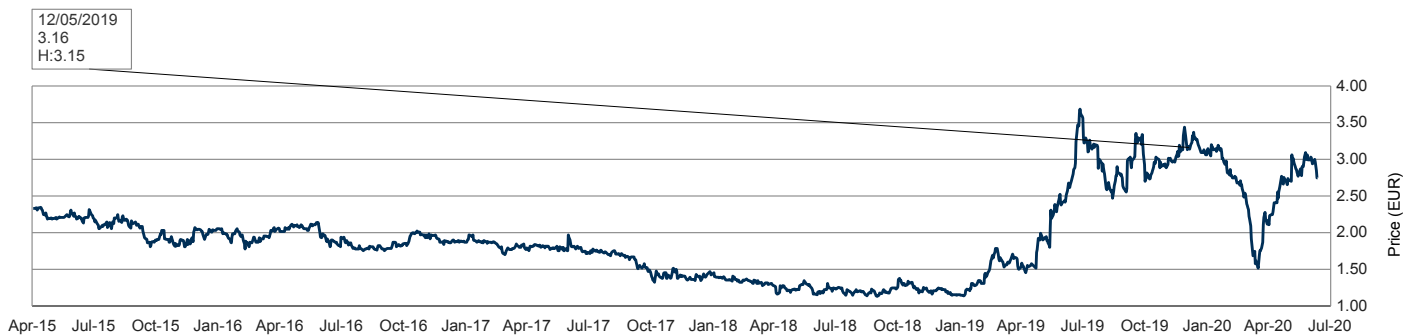


## Important Disclosures and Certifications

**We, Daniele Alibrandi and Chandramouli Sriraman, certify that our respective views expressed in this research report accurately reflect our respective personal views about the subject securities or issuers; and we, Daniele Alibrandi and Chandramouli Sriraman, certify that no part of our compensation was, is, or will be directly or indirectly related to the specific recommendations or views contained in this research report. Our European Policy for Managing Conflicts of Interest is available [here](#) .**

Completed: 15 June 2020 16:29EDT  
Disseminated: 16 June 2020 01:00EDT

### Expert System (EXSY IM) as of June 12, 2020 (in EUR)



\*Represents the value(s) that changed.  
Buy=B; Hold=H; Sell=S; Discontinued=D; Suspended=SU; Discontinued=D; Initiation=I

For a price chart with our ratings and any applicable target price changes for EXSY IM go to <http://stifel2.bluematrix.com/sellside/Disclosures.action?ticker=EXSY IM>

Pursuant to Commission Delegated Regulation (EU) 2016/958 of 9 March 2016, Section 85 WpHG and any further applicable rules in case of distribution through its affiliates, MAINFIRST has to disclose relationships and circumstances that may create conflicts of interest because they could impair the impartiality of the producer(s), MAINFIRST including its affiliates or any other persons or entities that are acting on their behalf and are involved in the production of this Publication.

The rating and, where applicable, target price history for Expert System and its securities prior to November 1, 2019 on the above price chart reflects research analyst views at MAINFIRST prior to its acquisition by Stifel Financial Corporation. Prior to December 10, 2019, MAINFIRST utilized an investment rating system that was different from the rating system currently utilized at MAINFIRST. For a description of the investment rating system previously utilized by MAINFIRST research analysts during the past three years, go to <https://www.mainfirst.com/en/legal-and-regulatory-resources.html> . MAINFIRST is party to an agreement with Expert System relating to the production of the research (this includes agreements concerning the production of company sponsored research).

Expert System is a client of MAINFIRST or an affiliate or was a client of MAINFIRST or an affiliate within the past 12 months.

MAINFIRST or an affiliate expects to receive or intends to seek compensation for investment banking services from Expert System in the next 3 months.

Expert System is provided with non-investment banking securities related services by MAINFIRST or an affiliate or was provided with non-investment banking securities related services by MAINFIRST or an affiliate within the past 12 months.

MAINFIRST or an affiliate has received compensation for non-investment banking, securities related services from Expert System in the past 12 months.

The equity research analyst(s) responsible for the preparation of this report receive(s) compensation based on various factors, including Stifel's overall revenue, which includes investment banking revenue.

### Recommendation Definitions

Our investment rating system is three tiered, defined as follows:

**Buy** - We expect a total return of greater than 10% over the next 12 months with total return equal to the percentage price change plus dividend yield.

**Hold** - We expect a total return between -5% and 10% over the next 12 months with total return equal to the percentage price change plus dividend yield.

**Sell** - We expect a total return below -5% over the next 12 months with total return equal to the percentage price change plus dividend yield.

Occasionally, we use the ancillary rating of **Suspended (SU)** to indicate a long-term suspension in rating and/or target price, and/or coverage due to applicable regulations or MAINFIRST policies. Alternatively, **Suspended** may indicate the analyst is unable to determine a “reasonable basis” for rating/target price or estimates due to lack of publicly available information or the inability to quantify the publicly available information provided by the company and it is unknown when the outlook will be clarified. **Suspended** may also be used when an analyst has left the firm.

Of the securities we rate at MAINFIRST, 51% are rated Buy, 41% are rated Hold, 6% are rated Sell and 2% are rated Suspended.

Within the last 12 months, MAINFIRST or an affiliate has provided investment banking services for 7%, 1%, 0% and 0% of the companies whose shares are rated Buy, Hold, Sell, and Suspended respectively.

Within the last 12 months, MAINFIRST or an affiliate has provided material services for 17%, 14%, 5% and 0% of the companies whose shares are rated Buy, Hold, Sell, and Suspended respectively.

### **Additional Disclosures**

Please visit the Research Page at [www.stifel.com](http://www.stifel.com) for the current research disclosures and respective target price methodology applicable to the companies mentioned in this publication that are within the MAINFIRST coverage universe. For a discussion of risks and changes to target price including basis of valuation or methodology please see our stand-alone company reports and notes for all stocks.

The information contained herein has been prepared from sources believed to be reliable but is not guaranteed by us and is not a complete summary or statement of all available data, nor is it considered an offer to buy or sell any securities referred to herein. Opinions expressed are subject to change without notice, do not constitute a personal recommendation and do not take into account the particular investment objectives, financial situation or needs of individual investors. Employees of MAINFIRST, or its affiliates may, at times, release written or oral commentary, technical analysis or trading strategies that differ from the opinions expressed within. MAINFIRST or any of its affiliates may have positions in the securities mentioned and may make purchases or sales of such securities from time to time in the open market or otherwise and may sell to or buy from customers such securities on a principal basis; such transactions may be contrary to recommendations in this report. Past performance should not and cannot be viewed as an indicator of future performance. Unless otherwise noted, the financial instruments mentioned in this report are priced as of market close on the previous trading day and presumed performance is calculated always over the next 12 months.

Opinions expressed herein reflect the current views of the author(s) and not necessarily the opinions of MAINFIRST or any of its subsidiaries or affiliates. Any opinions, forecasts, assumptions, estimates, derived valuations and target price(s) contained herein are as of the date of this Publication and subject to change at any time without prior notice. There can be thus no assurance that future results or events will be consistent with any such opinions, forecasts or estimates.

As a multi-disciplined financial services firm, Stifel regularly seeks investment banking assignments and compensation from issuers for services including, but not limited to, acting as an underwriter in an offering or financial advisor in a merger or acquisition, or serving as a placement agent in private transactions.

### **Affiliate Disclosures**

“**MAINFIRST**”, a subsidiary of Stifel Financial Corporation (“**SFC**”), shall include our MainFirst affiliates (collectively “**MAINFIRST**”): MainFirst Bank AG, which is regulated by the German Federal Financial Services Authority (Bundesanstalt für Finanzdienstleistungsaufsicht; “**BaFin**”), MainFirst Schweiz AG, which is regulated by the Eidgenössische Finanzmarktaufsicht (“**FINMA**”), and MainFirst Securities US Inc. which is a U.S. broker-dealer registered with the SEC and member of FINRA.

**Global Research Notes:** Stifel Global Research (Cross-Border Research) notes are intended for use only by Institutional or Professional Clients. Research analysts contributing content to these reports are subject to different regulatory requirements based on the jurisdiction in which they operate. Clients seeking additional information should contact the Stifel entity through which they conduct business.

**MAINFIRST Sponsored research:**

At MAINFIRST, analysts may produce issuer paid research ('sponsored research'). This research is produced by analysts in accordance with local regulatory requirements relating to such research. In certain jurisdictions, this issuer paid research may be deemed to be independent research albeit not produced to the same conflicts of interest standards required by all jurisdictions for independent research. Where research has been paid for by an issuer, this will be clearly labelled. Please see our [European Policy for Managing Research Conflicts of Interest](#) for additional information.

References to “**Stifel**” (collectively “**Stifel**”) refer to **SFC** and other associated affiliated subsidiaries including (i) Stifel, Nicolaus & Company, Incorporated (“**SNC**”); (ii) Keefe, Bruyette & Woods, Incorporated (“**KBWI**”), which are both U.S. broker-dealers registered with the United States Securities and Exchange Commission (“**SEC**”) and members of the Financial Industry National Regulatory Authority (“**FINRA**”), respectively; (iii) Stifel Nicolaus Europe Limited (“**SNEL**”), which is authorised and regulated by the United Kingdom Financial Conduct Authority (“**FCA**”) (FRN 190412) and is a member of the London Stock Exchange and also trades under the name Keefe, Bruyette & Woods Europe (“**KBW Europe**”); (iv) our MainFirst affiliates (collectively “**MAINFIRST**”): MainFirst Bank AG, which is regulated by the German Federal Financial Services Authority (Bundesanstalt für Finanzdienstleistungsaufsicht; “**BaFin**”), MainFirst Schweiz AG, which is regulated by the Eidgenössische Finanzmarktaufsicht (“**FINMA**”), and MainFirst Securities US Inc. which is a U.S. broker-dealer registered with the SEC and member of FINRA.; and (v) Stifel Nicolaus Canada, Incorporated. (“**Stifel Canada**”), which is authorised and regulated by Investment Industry Regulatory Organization of Canada (“**IIROC**”), and also trades under the names “**Stifel GMP**” and/or “**Stifel First Energy**”.

**Registration of non-US Analysts:** Any non-US research analyst employed by MAINFIRST contributing to this report is not registered/qualified as a research analyst with FINRA and is not an associated person of the US broker-dealer and therefore may not be subject to FINRA Rule 2241 restrictions on communications with a subject company, public appearances, and trading securities held by a research analyst account.

### Country Specific and Jurisdictional Disclosures

MAINFIRST BANK AG (here forth referred to as “MAINFIRST”), a subsidiary of Stifel Financial Corporation (“SFC”), is a Bank and Investment Firm subject to supervision by the German Federal Financial Services Authority (Bundesanstalt für Finanzdienstleistungsaufsicht; BaFin). MAINFIRST produces and distributes financial analysis directly and through its affiliates MAINFIRST Bank AG London Branch, subject to market conduct supervision by the Financial Conduct Authority (FCA), MAINFIRST BANK AG Paris Branch, subject to market conduct supervision by the Autorité des Marchés Financiers (AMF), MAINFIRST BANK AG Milan Branch, subject to market conduct supervision by the Commissione Nazionale per le Società e la Borsa (Consob) and MAINFIRST SCHWEIZ AG, subject to supervision by the Eidgenössische Finanzmarktaufsicht (FINMA), to eligible counterparties and professional clients, in accordance with the Commission Delegated Regulation (EU) 2016/958, the German Securities Trading Act (Wertpapierhandelsgesetz; WpHG) and any further applicable laws and regulations; and to other institutional (non-retail) investors as defined under article 2(e) of the Prospectus Regulation (here forth referred to as “Qualified Institutional Investors”).

**United States:** Research produced and distributed by MAINFIRST is distributed by MainFirst Securities US Inc. to “Major US Institutional Investors” as defined in Rule 15a-6 under the US Securities Exchange Act of 1934, as amended. MainFirst Securities US Inc. is a U.S. broker-dealer registered with the SEC and member of FINRA. SNC may also distribute research prepared by MAINFIRST directly to US clients, including US clients that are not Major US Institutional Investors. In these instances, SNC accepts responsibility for the content. Any transaction by a US client in the securities discussed in the document must be effected by MainFirst Securities US Inc. or SNC.

**UK and European Economic Area (EEA):** This report is distributed in the EEA by MAINFIRST, which is authorized and regulated in the EEA by the BaFin. In these instances, MAINFIRST accepts responsibility for the content. SNEL may also distribute research prepared by MAINFIRST directly to EEA clients. Research produced by MAINFIRST or SNEL is not intended for use by and should not be made available to non-professional clients.

The complete preceding 12-month recommendations history related to recommendation(s) in this research report is available at <https://stifel2.bluematrix.com/sellside/MAR.action>

**Brunei:** This document has not been delivered to, registered with or approved by the Brunei Darussalam Registrar of Companies, Registrar of International Business Companies, the Brunei Darussalam Ministry of Finance or the Autoriti Monetari Brunei Darussalam. This document and the information contained within will not be registered with any relevant Brunei Authorities under the relevant securities laws of Brunei Darussalam. The interests in the document have not been and will not be offered, transferred, delivered or sold in or from any part of Brunei Darussalam. This document and the information contained within is strictly private and confidential and is being distributed to a limited number of accredited investors, expert investors and institutional investors under the Securities Markets Order, 2013 (“Relevant Persons”) upon their request and confirmation that they fully understand that neither the document nor the information contained within have been approved or licensed by or registered with the Brunei Darussalam Registrar of Companies, Registrar of International Business Companies, the Brunei Darussalam Ministry of Finance, the Autoriti Monetari Brunei Darussalam

or any other relevant governmental agencies within Brunei Darussalam. This document and the information contained within must not be acted on or relied on by persons who are not Relevant Persons. Any investment or investment activity to which the document or information contained within is only available to, and will be engaged in only with Relevant Persons.

**Canadian Distribution:** Research produced by MAINFIRST is distributed in Canada in reliance on the international dealer exemption. This material is intended for use only by professional or institutional investors. None of the investments or investment services mentioned or described herein is available to other persons or to anyone in Canada who is not a “permitted client” as defined under applicable Canadian securities laws.

**Republic of South Africa:** Research produced by SNEL is distributed by SNEL to “Clients” as defined in FSCA FAIS Notice 20 of 2018 (the “FAIS Notice”) issued by the Financial Services Conduct Authority. Research distributed by SNEL is pursuant to an exemption from the licensing requirements under Section 7(1) of the Financial Advisory and Intermediary Services Act, 2002.

In jurisdictions where MAINFIRST is not already licensed or registered to trade securities, transactions will only be affected in accordance with local securities legislation which will vary from jurisdiction to jurisdiction and may require that a transaction is carried out in accordance with applicable exemptions from registration and licensing requirements. Non-US customers wishing to effect transactions should contact a representative of the MAINFIRST entity in their regional jurisdiction except where governing law permits otherwise. US customers wishing to effect transactions should contact their US salesperson.

The securities discussed in this report may not be available for sale in all jurisdictions and may have adverse tax implications for investors. Clients are advised to speak with their legal or tax advisor prior to making an investment decision.

#### **Additional Information Is Available Upon Request**

© 2020 MAINFIRST. This report is produced for the use of MAINFIRST customers and may not be reproduced, re-distributed or passed to any other person or published in whole or in part for any purpose without the prior consent of MAINFIRST. MainFirst Bank AG Frankfurt, Headquarters, Kennedyallee 76, 60596 Frankfurt am Main/Germany.

#### **International Distribution and Research Locations**

Please find details regarding MAINFIRST’s distribution and location disclosures on the MAINFIRST website under [www.mainfirst.com/MAINFIRST\\_LOCATION\\_DISCLOSURES](http://www.mainfirst.com/MAINFIRST_LOCATION_DISCLOSURES).